



POLICY 5.05 – TELEPHONE PRIVILEGES

 STANLY COUNTY SHERIFF'S OFFICE DETENTION CENTER POLICY & PROCEDURE	NUMBER: 5.05
	RESCINDS: None
SUBJECT: TELEPHONE PRIVILEGES	
APPLICABLE STANDARDS: (NC) 10A NCAC 14J.0203	
REVISED: 3/15/2019 Capt. C. McDaniel	
APPROVED: 	DATE: 3-15-2019

POLICY STATEMENT: Recognizing that the need for inmates to be able to communicate with friends, family members, business associates, legal representatives and others is crucial to maintain order within the facility. Officials of the Stanly County Detention Center will provide inmates with a reasonable opportunity to utilize phones throughout the facility. With the exception of those calls provided to inmates during their initial admission to the facility, inmates will be provided access to telephones at times authorized by this policy.

SPECIFIC PROCEDURES:

1. **Phone Privileges for Newly Admitted Inmates:** Newly admitted inmates will be afforded the opportunity to place local phone calls free of charge to attorneys, friends, family members, business associates, or others in order to notify them of their confinement.
2. **Phone Calling Privileges for General Population Inmates:**
 - A. Telephones will be made available in each housing area of the facility for use by inmates.
 - B. Telephones will be made operational for inmates during normal dayroom activities.
 - C. The telephone **will not** be operational during designated lockdown times or during the time preceding the transportation of inmates out of the facility for court appearances, prison / jail transfers or medical appointments.
 - D. Only collect or prepaid calls will be allowed to be made from these phones.

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- E. Detention Officers will instruct inmates at the time of their admission to limit their calls to one phone call at a time if other inmates have indicated a need to utilize the phone. In this way, all inmates will have an equal opportunity to utilize the phones.
- F. Inmates will not be allowed to accept incoming telephone calls.
- G. Should an emergency arise and an inmate needs to utilize a telephone during a time that it is inoperable, the on duty supervisor will verify that the emergency exists. Under no condition will an inmate be allowed to use the phone during these times without the expressed approval of the on duty supervisor.